Helps Nonprofit Secure and Protect the Output of Their Data

Buffalo Hearing & Speech Center is a nonprofit that's helped more than 250,000 people since 1953. The center provides innovative programs and comprehensive hearing, speech, therapeutic, and educational services to people all over Western New York. Behind the scenes, their team struggled with compliance laws, printing costs, and office management around printing use.

The Challenge
Convenience and Compliance

During a recent review with Buffalo Hearing & Speech Center, their team realized they needed a more secure way to manage their print output to their devices. They had HIPAA compliance challenges in several areas throughout their organization that needed to be corrected. Print jobs were sometimes left open on the devices for all to see. Private medical data wasn't protected, which could have led to thousands of dollars in fines.

Staff members would often print documents and forget to retrieve them. Since these papers were continuously left in the machine and later tossed in the recycling bin, printing costs became too expensive for a nonprofit. Employees were inconvenienced with the location of print devices and faced long wait times once they got to them. Staff members also retrieved jobs that weren't even theirs. They were frustrated and pushed management for a more controlled, organized, and versatile output solution for all devices.

The Solution
A Cost Recovery and Secure Print Tracking Solution

Barry Francis, the Director of IT at Buffalo Hearing & Speech, had rolled out different documenting solutions throughout the last 30 years, but nothing worked. After working closely with UBS, our specialist recommended a solution that helped organize and secure their print output across all their sites. Barry said the team transitioned very well to Uniflow with little resistance or challenges.

Print jobs aren't released until an employee swipes his or her ID card. This helps save money on unnecessary printing and also gets rid of confusion when staff members retrieve their print jobs.

Here's What You Can Do With Uniflow

– Print to any device and retrieve documents from any other available device

– Manage output based on job size

– Retrieve stats and reports on the output, allowing you to budget more efficiently

– Set budgets for users and departments

– Create cost centers for specific departments

– Manage job ticketing for production more efficiently

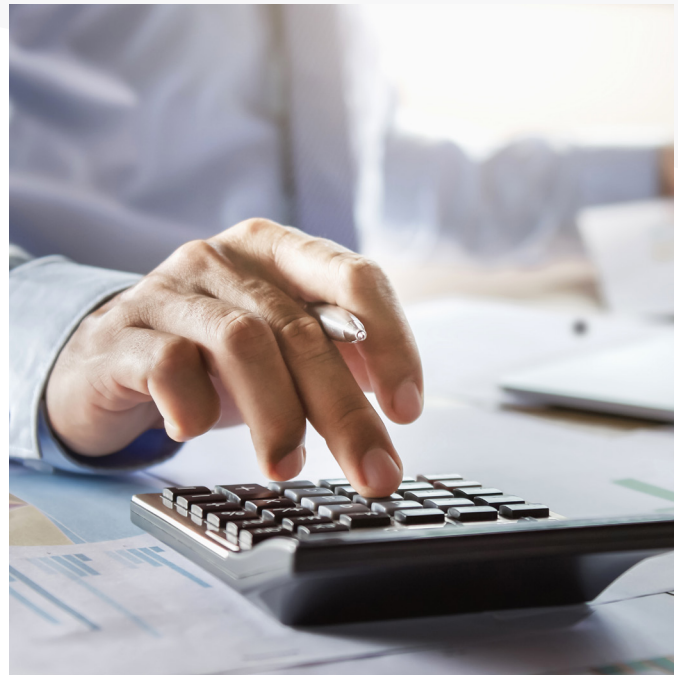– Integrate with Google Cloud Print

– Scan-to-cloud and route scan jobs

"I talk to UBS on a fairly regular basis. The team is fabulous."

- Barry Francis, Director of IT at Buffalo Hearing & Speech

The Results
Lower Costs and Less Frustration

Uniflow helps save thousands of dollars in maintenance costs on the "per sheet" pricing because print jobs are no longer left in devices. The team was happy to see that the Uniflow solution handled both print and copy jobs, so employees no longer had to go to different departments to pick up documents.